



2121 E. Harmony Road, Suite 180
Fort Collins, CO 80528
Phone: 970-226-6111 Fax: 970-226-6707

Tamara Miller, MD . Sarah Yang, MD
Sid Dasari, MD . Courtney Weir, NP
Kim Eisenbach, NP . Ben Miceli, PA-C
Colleen Wallace, PA-C

1551 Professional Lane, Suite 125
Longmont, CO 80501
Phone: 970-805-0955 Fax: 970-805-0955

Dear Patients of Advanced Neurology,

As a thriving neurology practice, we are fortunate to have so many patients trusting us with their care. We agree that all your questions and concerns in between appointments deserve to be addressed in a timely manner. Unfortunately, the numerous phone calls and My Health Connection messages we receive each day exceeds our ability to address them and continue to see our regularly scheduled patients.

We are instituting a **new policy** regarding these messages in order to provide you the best possible care at all times. As such, we welcome a message or phone call with a relatively simple question in between your appointments when it is urgent and necessary. However, **concerns that go beyond this single communication will need to be addressed in the office or over telemedicine with a follow up visit.** This excludes messages and phone calls regarding appointment times, medication refills, and prior authorization issues.

As always, we appreciate you and thank you for your patience.

Patient Name: _____

Patient Signature: _____ Date: _____